

QUALITY POLICY

Kawai Technologies Limited provides Supply Chain Management, Logistics, Supply, Consulting and Project Management services to the Infrastructure, Construction, Renewable Energy and Private sectors throughout Nigeria and increasingly beyond. The company has developed its expertise since its establishment in 2007 and its aim is to achieve a high standard of delivery and service to its customers.

The Kawai Technologies Limited's quality management system covers all processes, personnel and equipment utilized for the provision of services to its clients in the office located in Victoria Island, Lagos.

It is the policy of Kawai Technologies Limited to provide our customers with products, services and outcomes meeting the agreed requirements in accordance with the communicated details and pricing. Kawai Technologies Limited is committed to achieving customer satisfaction by the use of quality procedures which will be operated to meet or exceed the requirements of ISO 9001:2015.

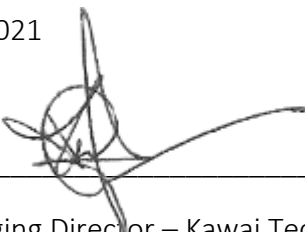
The Directors, Management and Staff are responsible for Quality Control, especially through the Quality Management System, seeking improvement through constant review, with suppliers, vendors and sub-contractors being encouraged to conform. The Quality Manager is charged with the responsibility of maintaining the documented system, for monitoring its effectiveness, implementation, and for training the company's personnel in quality management techniques. The authority of the Quality Manager to oversee all Kawai's QMS processes and to recommend and/or initiate improvements is fully supported by Top Management.

This policy forms the framework from which all process quality objectives are formulated throughout the organization. They are continuously monitored and revised for their suitability to meet customer and company expectations.

All employees are personally responsible for upholding and enhancing the quality of Kawai's performance. They accomplish this by an extensive knowledge of their work, dedication to their tasks, awareness of the processes and procedures, standards and regulations that govern their work and appreciation of their role in the company.

The confidence of our customers in the quality services provided by Kawai must be continuously reinforced by our dedication to maintain and seek methods of improving every element of our operations that contributes to total customer satisfaction.

July, 2021



Managing Director – Kawai Technologies Limited

Document Name	Document No.	Revision	Issue Date	Revision Date	Approved By
Quality Policy	KTL-QMS-PLC-001	01	26 th of June, 2021	26 th of June, 2021	Managing Director